xhelp 0.7 Released! - Modules

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The EPC module development team is proud to announce the immediate availability of xhelp 0.7, encompassing several feature requests and bug fixes. All users are recommended to upgrade to the latest version.

New Features:
Email Ticket Submission
Flexible Staff Permission Roles By Department
Improved Form Validation for ticket/response submission
Overdue Ticket Time
PHP 5 Support

For the full list of changes and instructions how to upgrade, please read the Release Notes.

.Zip Version - 456,421 Bytes
.TGZ version - 318,289 Bytes

Module Purpose
xhelp is designed as a user-friendly helpdesk application for the XOOPS portal system.

Installation Requirements
XOOPS 2.0.6+

Enabling Email Support Requires adds these requirements:
POP3 Email account(s)
Ability to create a cron job or scheduled task

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